

## **ABSTRACT**

Communication is one thing that cannot be separated from an organization to run work activity and as a behavior controller of the members in the organization. Of any profit organizations, the satisfaction of communication in the organization is able to influence employees' performances for problem solving related to the environment of the work. This research aims to know the positive relationship between the level of satisfaction of communication in the organization and the level of employees' performances. Theories which were used in this research were the theories of Elton Mayo's human relationship. This research was conducted to employees in University Club Hotel Yogyakarta. Type of this research was quantitative within survey research method. Sample collecting technique used simple cluster sampling. Based on the counting of product moment correlation, correlation coefficient between relationship of the level of satisfaction of communication in the organization and the variable of the level of employees' performances is of 0.333, significance is of 0.018, and this means that they have a positive and strong relationship.

**Keywords:** Satisfaction on communication, performance